

# Learning from Hallucinations: Mitigating Hallucinations in LLMs via Internal Representation Intervention

## Summary

○Sora Kadotani, Kosuke Nishida, Kyosuke Nishida (NTT, Inc.)

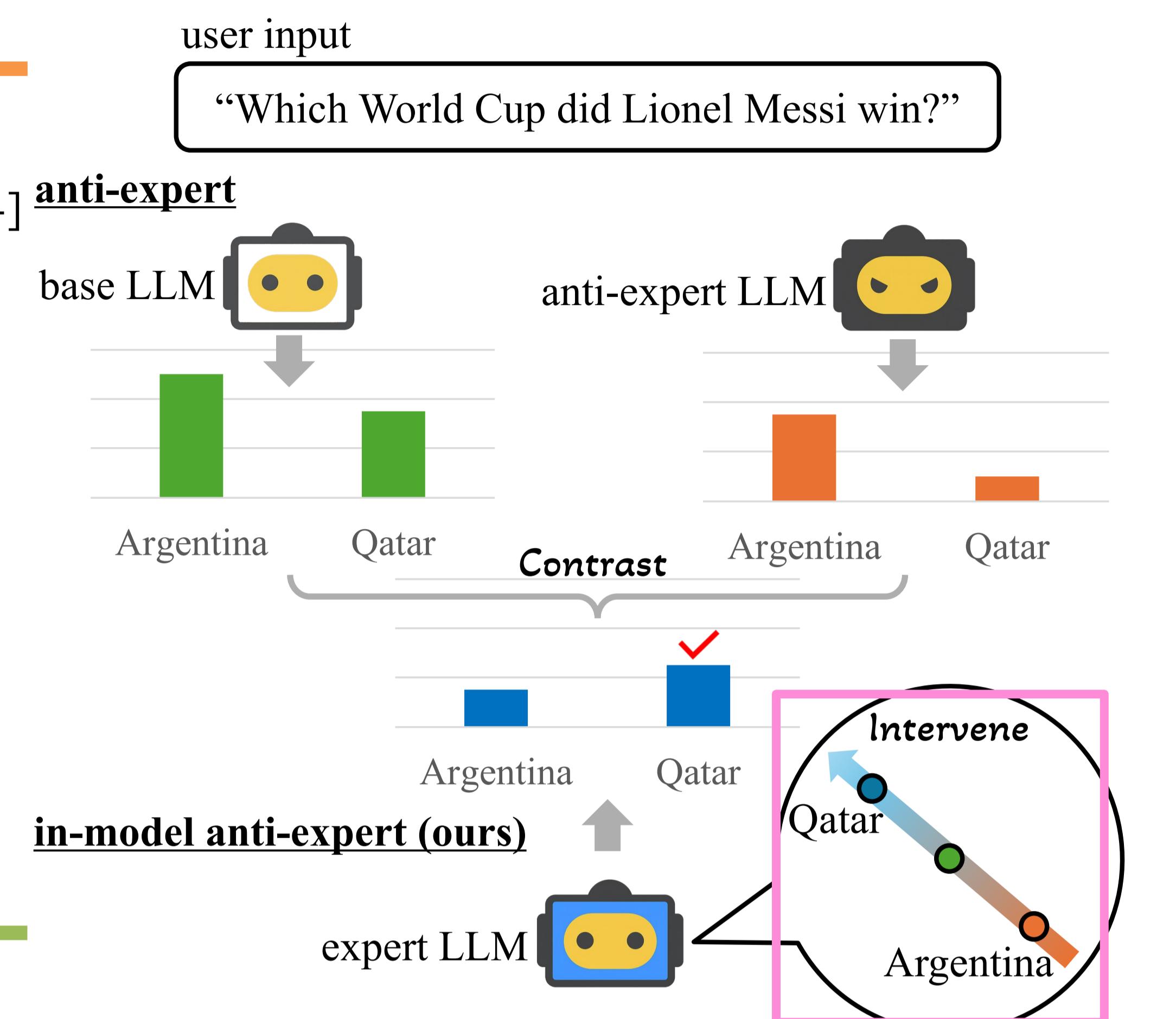
**Problem:** Hallucination mitigation methods using non-factual LLMs (anti-expert) are effective but require high computational costs because the two LLMs are run simultaneously

**Proposal:** Our in-model anti-expert (IMAE) mitigates hallucinations with a single LLM by intervening to change the internal representations in the direction of improving factuality

**Results:** IMAE was less costly than the conventional anti-expert method and outperformed baselines

## Existing Method: Anti-expert [Zhang+, 25]

- Fine-tuning using factual answers make LLMs to hallucinate [Yang+, 24]
- They created an anti-expert LLM using hallucinated answers
- They obtained the output distribution of a factual LLM (expert) by **contrasting the output distribution** of the base and anti-expert LLM



## Pros and Cons

- Anti-expert has achieved **state-of-the-art** performance
- Anti-expert requires **2.2x** more GPU memory usage and incurs **1.9x** higher latency

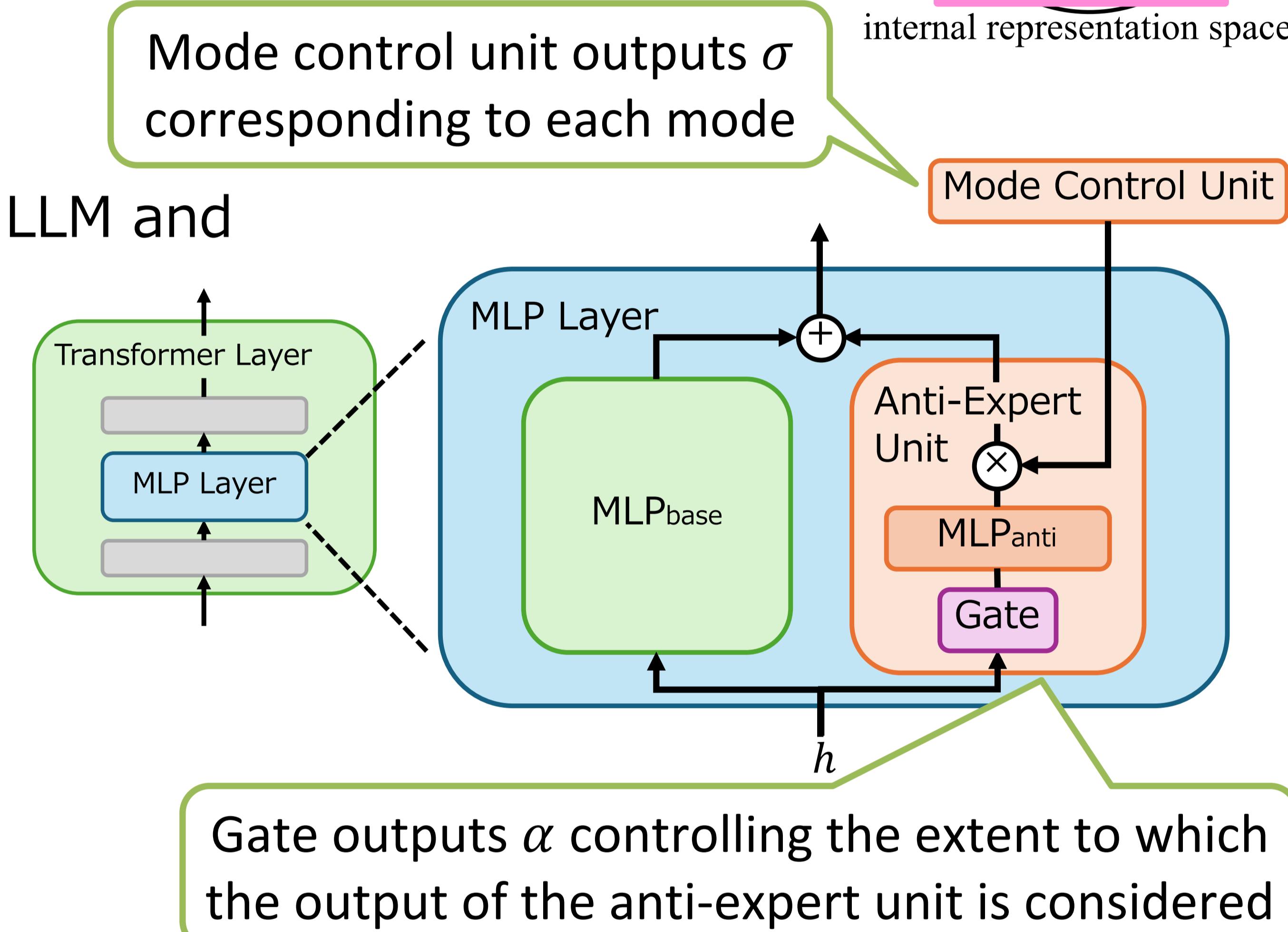
## Proposed Method: In-model Anti-expert (IMAE)

### Model Architecture

- Our architecture is based on parallel adapter [He+, 22]
- We add an anti-expert unit to each MLP layer of the base LLM and a mode control unit
- IMAE operates in **three modes**:
  - Anti-expert mode:  $\sigma = 1$  for generating non-factual text
  - Base mode:  $\sigma = 0$  for replicating the base LLM output
  - Expert mode:  $\sigma = -1$  for generating factual text
- Computation of the output of the MLP layer:

$$\alpha = \text{softmax}(Wh + b)_0$$

$$\text{MLP}(h) = \text{MLP}_{\text{base}}(h) + \sigma \cdot \text{MLP}_{\text{anti}}(\alpha h)$$



### Loss Function

- We fine-tune the anti-expert unit so that the opposite vector of  $\text{MLP}_{\text{anti}}$  output points in the direction that the factuality of the output vector of  $\text{MLP}_{\text{base}}$  (as illustrated in the pink area)
- We use a dataset in which each sample consists of a question and its hallucinated answer and apply **multi-task learning**

- Anti-expert mode: cross-entropy

- Expert mode: Kullback-Leibler divergence

$$L_{\text{expert}} = \sum_i D_{\text{KL}}(p_{\text{expert}}(x_i) || p_{\text{target}}(x_i))$$

Output probability of the expert mode

Factual probability calculated by contrasting the output distributions of the base and anti-expert mode (like [Zhang+, 25])

## Evaluation

### Settings

- Train data: HaluEval [Li+, 23] (10,000 samples)
- Test data: TruthfulQA [Lin+, 21] (817 samples)
- Base LLM: Llama2-7B-Chat
- Evaluation metrics:
  - Factuality: MC1
  - Cost: GPU memory usage (GB), latency (ms/token)

	MC1 ↑	memory ↓	latency ↓
Base	36.96	13.2 (1.0x)	2.09 (1.0x)
Anti-expert [Zhang+, 23]	46.32	28.6 (2.2x)	4.05 (1.9x)
ITI [Li+, 23]	37.01	16.2 (1.2x)	2.09 (1.0x)
Dola [Chuang+, 23]	32.97	15.1 (1.2x)	2.21 (1.1x)
CD [Li+, 23]	28.15	41.0 (3.1x)	6.42 (3.1x)
IMAE (ours)	40.02	18.4 (1.4x)	2.60 (1.2x)

### Results

- IMAE outperformed the existing methods in MC1, except for the conventional anti-expert method
- IMAE improved GPU memory usage from 2.2x to **1.4x** and latency from 1.9x to **1.2x**